May 2024 Volume 7, Issue 05



Neighbors (S)







FROM THE DIRECTOR'S DESK

It's that time of year that mowing should have begun in the developments. Please make sure that you are mowing on a regular basis. We require that it is not taller than 5" in height and you must not cut it too low to the ground. If beyond this height, we will send you a notice and if not taken care of after the notice, our maintenance staff will contract your yard to be mowed at your expense. Please make sure that you are keeping all your shrubs trimmed and planted areas weeded.

Over the years, we have heard all kinds of stories about the rules and regulations with living in the development. As you can imagine some were correct but most were not. Most were starting in the right direction but somewhere along the lines became EXTREMELY exaggerated. If you have guestions about the Dos and Don'ts with living here, please consult your lease and/or House Rules. If those don't answer your questions, please contact the office for the answers and clarification and remember: Rumors are unreliable and just because you are getting the information from a current tenant, does not mean it's accurate!

> Stay Safe and Stay Healthy! Dionne Wyatt, CEO



The office will be closed on Monday, May 27th, 2024, to observe Memorial *Day*!

Address:

P.O. Box 643 760 Anderson St. Carlinville, 62626 (217) 854-8415 Fax: (217) 854-8749 Office Hours: Monday & Tuesday 8 a.m.-4:30 p.m. **CLOSED WEDNESDAY** Thursday & Friday 8 a.m.-4:30 p.m. **EMERGENCY NUMBER:** (217) 827-2100

- Gas leaks
- **Broken water pipes**

EMERGENCIES

INCLUDE:

- **Exposed electrical** wires
- No heat (if the outside temperature is 45-degrees or lower)
 - Sewer line stoppage (not drain line)- this includes a clogged toilet
 - CO/Smoke detector beeping or chirping

fire, Also flood, anything that threatens life, safety or property damage.

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HQS INSPECTOIONS FOR HICKORY PARK DRIVE— EVEN # INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH BETWEEN THE HOURS OF 8:00 A.M.-4:30 P.M.

MONDAY-FRIDAY

SPECIFIC DAYS AND TIMES

WILL NOT BE GIVEN.

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.



Mother's Day 2024 is Sunday, May 12th!



MCHA would like to introduce you to Amanda Kozak. She will now be the face of Shelbyville Homes.

Amanda has been working for Macoupin County Housing Authority for 6 years now. She started as the office support specialist, then went to being the ROSS coordinator and is now the Housing Programs Manager for the Tax Credit Homes. Amanda loves spending time with her family, especially her children.